



300 - 128 4th Avenue South
Saskatoon, SK S7K 1M8
Bus: (306) 652-7225
(800) 667-3929
Fax: (306) 244-3509
e-mail: mortgage@sentinelmortgage.com

Privacy Policy

Without trust there can be no enduring business relationship. The Sentinel Mortgage Corporation has a strong commitment to earning your trust by providing a wide range of mortgages; friendly efficient service and a strong privacy policy that protects the confidentiality of your personal information.

Canada's Personal Information Protection and Electronic Documents Act sets out 10 principles that business must follow. These are noted below along with the details of Sentinel's related policies.

1. Accountability

We are responsible for maintaining and protecting your personal information. Your personal information includes information about you including your name, address and telephone number, e-mail address, assets and liabilities, employment, income, credit history, birth date, marital status & driver's license number.

2. Identifying Purposes

We collect this information in order to do business with you. It is collected from you and your mortgage broker through the completed application form in either hardcopy or through electronic transmission. Sentinel mortgage Corporation uses your information for the following purposes:

- To properly understand your complete mortgage needs.
- To recommend relevant products or services to you.
- To ensure legal and regulatory requirements are met.
- To better understand the market needs in which we work.

3. Consent

You may withdraw all or part of your consent for us to use your personal information within certain legal restrictions. If consent is withdrawn we may be limited in the services or products we can provide you. A request for personal information will be answered within 30 days of receiving it.

4. Limiting Collection

We will limit the information we collect to that which is required to serve you, and comply with governmental and self-regulatory organizations.

5. Limiting Use, Disclosure and Retention

Again, we will limit these three activities to that which is required to serve you, now and on an ongoing basis.

6. Accuracy

Regardless of how your personal information is collected, we will do our best to ensure its accuracy. When there is a change to your personal information, please contact our office to provide an update.

7. Safeguards

Our employees and service providers have access to your personal information only for the purpose set out in your business with us.

One of the key elements underpinning your trust is the protection of your personal information. We have established controls including the access to our office and data records, passwords and file encryption for on-line activities.

8. Openness

You may request access to your personal information and should you have any questions as to its accuracy or completeness we will respond within 30 days of receiving your written query.

9. Individual Access

As stated above, you may request your personal information and we will respond within 30 days to your written query. In fact, we expect that most questions can be answered in a simple phone call. We are strongly committed to quickly clarifying or explaining our privacy policies.

10. Challenging Our Compliance

Obviously we would have no business if there was no trust between us. Upon your request we will immediately investigate and respond with our explanation of any aspect of our policies for the protection of your personal information.

We welcome your privacy questions, we can be contacted at:

Telephone:	306-652-7225 or 1-800-667-3929
Fax:	306-665-7754 or 306-244-3509
Web Site	www.sentinelmortgage.com
Privacy Officer	Merlin H. Chouinard, C.L.U.

Until advised otherwise, you have my consent to collect and maintain my personal information.

Signed and dated this ____ day of _____, 2____.

Witness

Client Name

Witness

Client Signature